

**Low Code Solutions Service Post Implementation of the Tool - RACI** Version 4.0  
Date: November 14, 2023

Activities	Roles/Areas	EBS Low Code Solns (LCS) team	Vendor	LCS Advisory Board	SCD/ Departmental Administrator	Application Managers*	IAM	Integrations Team	Network/ DoIT Services Team	Cybersecurity	R: Responsible for doing the step A: Accountable for the step C: Consulted with before the step I: Informed when the step is completed
<b>Platform Administration</b>											
Application Hosting		R	A		I	I					
Backup		R	A								
Storage		R	A								
Application infrastructure and maintenance		I	A/R		I	I				C	
Applying new builds, patches, and upgrades		I	A/R		I	I				I	
Platform Bugs/Unplanned Downtime		R	A	I	I	I					
<b>Application Support and Administration</b>											
IAM integration (NetID login, Manifest, etc) with platform		A/C			I	I	R				
Consistency in the look and behavior of UI/UX controls		C		A	A	R					
Compliance standards with accessibility features		C		A/R	A/R	A/R					
Data input validation fields and rules - Enterprise template		A/R						C			
Establishing a deployment process		A/R		C	A/R	C				C	
Deploy framework for review tools or a testing framework		A/R		C	C	C				C	
Documentation of enterprise applications		A/R		I	I	I					
Establishing a Community of Practice		A/R		C/I	C/I	C/I					
Citizen Developer support		A/R		C	A	R					
Citizen Developer training in the Platform		A/R		C/I	R	C/I					
Provide Data Integrations expertise		A/R		C	C	R		C			
Platform governance & administration		A/R		C	R						
Application governance		A			A	R					
Shared component development & support		A/R	C	I	C/R	I			C		
Integration with other campus-wide platforms		A/R		I	C	I		C/R			
Data governance process support		A/R		C				C			
Custom application development		A/R		I	A/R	R					
Application-creation eligibility		C/R			A/R						
<b>Low Code Solutions Related Services</b>											
Firewall/Networking for Integrations		R			C	C			A		
Risk assessment - Platform		R			C	I				A	
Vendor management		A/C	R	I		I					
Financial Oversight		A/R									
License renewals		A/R									
Risk assessment - Applications		C			R	A/R				C	
<b>Application Development</b>											
Managing access to individual application		I/R			A/R		C				
Data input validation fields and rules - citizen development		C			A/R	A/R					
Testing of applications		A/C			A/R	A/R					
Deploying changes (as allowed) - non Enterprise		A/R			A/R	C					
Utilize appropriate branding		A/R		C	A/R	R					
Documentation of applications developed by citizen developers		A/C		C	A/R	A/R					
Development of departmental applications		C/R		C	C	A/R					

\*This includes IT Developers/Citizen Developers